



ZIPAIR to Launch Innovative Mobile App to Provide Seamless Travel Experience

Tokyo, June 29, 2022 – ZIPAIR, in collaboration with teamLab, announced the launch of the carrier's first-ever mobile app, available for download on June 29. The airline's all-new app provides a seamless customer experience throughout the entire booking process, providing added convenience and peace of mind for international travelers.

Detailed Information

Name: ZIPAIR App

Launch Date: June 29

Usage Cost: Free to Download

Operating System: iOS, Android

Supported Languages: Japanese, English, Thai, Korean, Traditional Chinese and Simplified Chinese

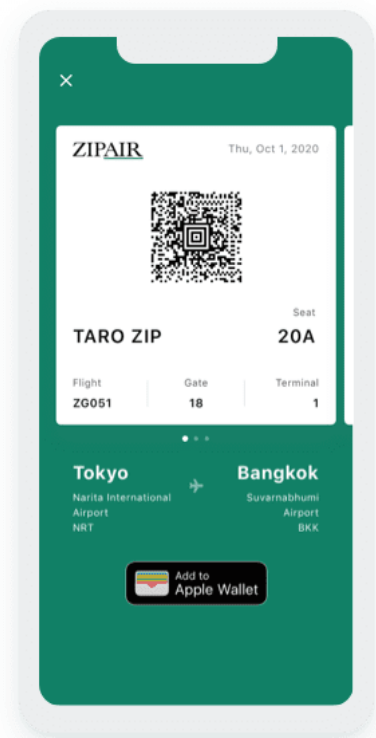
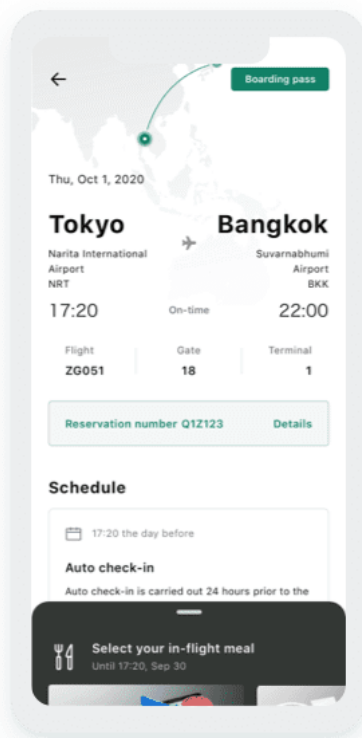
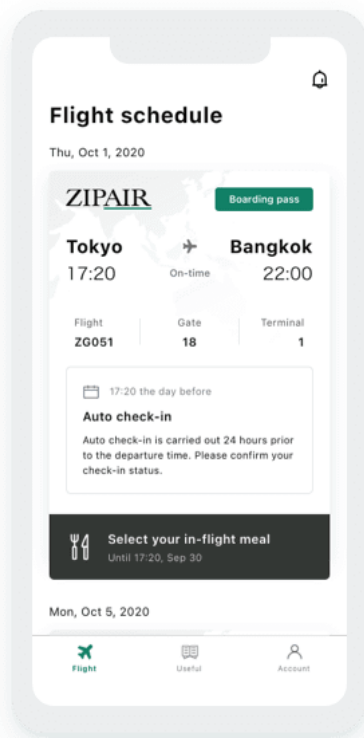
To Download

<https://www.zipair.net/en/app>

To promote the launch of the app, ZIPAIR Point Club members will receive 100 complimentary points by simply downloading the program.

Features Include

- Supporting the Entire Travel Experience
Reserve your flight and the app provides a step-by-step preparation list prior to departure.
- Live Updates on Flight Information
Reminders for check-in counter operation hours, change of boarding gates provided in real-time.
- Convenient Information at your Destination of Choice
Review popular tourist attractions, as well as transportation methods prior to arrival.
- Exchange JAL Mileage Bank Miles to ZIPAIR Points via the App
Update membership information and exchange JMB miles to ZIPAIR points on the go!



(App Image)

About teamLab

teamLab is a collective, interdisciplinary creative group that brings together professionals from various fields of practice in the digital society: artists, programmers, engineers, CG animators, mathematicians, architects, web and print graphic designers and editors. Referring to themselves as ultra-technologists, the group aims to go beyond the boundaries between art, science, technology and creativity, through co-creative activities.

<http://www.team-lab.com/>



About ZIPAIR Tokyo

Established in 2018 as a wholly owned subsidiary of Japan Airlines, ZIPAIR features a fully customizable travel experience based on an LCC business model. Offering complimentary Wi-Fi for all classes of travel, the carrier operates the Boeing 787-8 Dreamliner configured in a 290-seat layout. One of the few international airlines to provide a contactless inflight experience, ZIPAIR's self-ordering payment system is accessible to order meals and goods through a personal smartphone or tablet. Based out of Tokyo Narita, ZIPAIR currently operates to 5 international destinations, including Bangkok, Seoul, Honolulu, Singapore, and Los Angeles. Starting December 2022, the carrier will launch nonstop flights to Mineta San Jose International Airport, located in Northern California.